IN THE DISTRICT COURT OF THE UNITED STATES FOR THE MIDDLE DISTRICT OF ALABAMA SOUTHERN DIVISION

HUBERT JONES, Plaintiff,

VS.

CIVIL ACTION NO. 1:05CV-612-MHT

DAVID JONES;
MIKE SHAD CHRYSLER P/J/E;
DAIMLERCHRYSLER SERVICES OF
NORTH AMERICA, LLC; EQUIFAX
INFORMATION SERVICES, LLC;
TRANSUNION, EXPERIAN,
CORNELIUS JENKINS, INDIVIDUALLY;
CORNELIUS JENKINS, AS AGENT FOR
MIKE SHAD CHRYSLER P/J/E,
CORNELIUS JENKINS, AS AGENT FOR
DAIMLERCHRYSLER SERVICES OF
NORTH AMERICA, LLC;
and

A-Z, being persons, partnerships or corporations names that are otherwise unknown but will be added by amendment when ascertained,

Defendants.

AMENDED COMPLAINT PARTIES

- Plaintiff, Hubert Jones, is over the age of nineteen and resided in Kokomo,
 Indiana and Midland City, Alabama at all times made reference to in the
 Complaint.
- Defendant, David Jones, is over the age of nineteen and resided in Jacksonville, Florida at all times made reference to in the Complaint. This Defendant will hereinafter be referred to as Defendant Jones.
- Defendant, Mike Shad Chrysler P/J/E, is a domestic corporation with principal places of business located in Jacksonville, Florida and was conducting business in Jacksonville, Florida at all times referred to in this complaint. This Defendant will hereinafter be referred to as Defendant

Dealer.

- 4. Defendant, Cornelius Jenkins, is over the age of 19 and resided in Jacksonville, Florida at all times made reference to in the Complaint. Jenkins was employed as a salesperson with Mike Schad Chrysler and acted individually, as agent for Mike Schad Chrysler, and as agent for DaimlerChrysler causing damage to plaintiff and resulting in an economic benefit to Defendant Jenkins. Jenkins assisted in the forgery of the credit application, promissory note and other documents resulting in the fraud causing damage to the Plaintiff.
- Defendant, DaimlerChrysler Services of North America, LLC. Is believed to be a domestic corporation with principal place of business in Jacksonville, Florida.
- 6. Defendant, Equifax Information Services, LLC is a domestic limited liability corporation with principal place of business located in Atlanta, Georgia and with offices in the State of Alabama. Defendant TransUnion is a domestic corporation with principal place of business located in Chester, Pennsylvania and with offices in the State of Alabama. Defendant Experian is a domestic corporation with its principal place of business located in Allen, Texas but with offices in the State of Alabama. Equifax, TransUnion and Experian are credit reporting agencies who erroneously reported erroneous defamatory information regarding the Plaintiffs to third parties resulting in Plaintiff being denied credit.
- 7. Defendants, A-Z are those individuals; GP, LP Corporations or other legal entities who were involved in the sale or financing of the 1997 Dodge Intrepid, VIN# 2B3HD46TXVH742828 who in any way dealt with the

individual David Jones in purchasing said vehicle who at anytime reported derogatory information to any credit bureau regarding Plaintiff, Hubert Jones; who failed and refused to correct credit bureau records when notified of erroneous information.

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FACTS

- 8. Plaintiff currently resides at 156 Daniel St., Midland City, Alabama. His date of birth is January 1, 1938. His Social Security number is 416-48-5815. At times referred to in the Complaint the Plaintiff resided at 320 E. Broadway, Kokomo, Indiana.
- 9. On or about July 27, 1998, A 1997 Dodge Intrepid, VIN Number 2B3HD46TXVH742829, was sold by Mike Shad to a person purporting to be Hubert Jones. Said vehicle was financed by Daimler Chrysler Service North America LLC, account number 56143850, for the purchase of an automobile (1997 Dodge Intrepid, VIN) in the amount of \$18,100.00, using the Plaintiff's social security number and credit worthiness. The person assuming the identity of the Plaintiff, Hubert Jones, forged the Plaintiff's name on the contract. When the contract went into default, Daimler Chrysler Service North America LLC sued the Plaintiff on the contract in the Circuit Court of Dale County, Alabama. When the Plaintiff satisfied Daimler Chrysler Service North America LLC that he was not a party to the contract, the lawsuit was dismissed. The Plaintiff requested that Daimler Chrysler Service North America LLC correct his credit bureau report. Daimler Chrysler Service North America LLC failed and refused to do so resulting in the Plaintiff being denied credit and incurring severe mental distress, and was embarrassed, humiliated and suffered

damage to his reputation.

- 10. On or about July 27, 1998, Defendant, Mike Shad Chrysler P/J/E, executed a purchase agreement with an individual using the alias. Hubert Jones and his social security number and credit worthiness for a 1997. Dodge Intrepid in the amount of \$18,100.00. Defendants knew or should have known that the person signing the contract was not the plaintiff. Upon, discovery the Plaintiff notified the Defendant Finance Company that the account was not his, he had never purchased a 1997 Dodge Intrepid. The Plaintiff was promised that the matter would be corrected. The Plaintiff relied upon the representation but discovered that said representation was false.
- On or about July 27, 1998, Defendant, Mike Shad Chrysler P/J/E, executed a purchase agreement with an individual using the alias. Hubert Jones and his social security number and credit worthiness for a 1997. Dodge Intrepid in the amount of \$18,100.00. Upon, discovery the Plaintiff notified the Finance Company, Daimler Chryslter, that the account was not his, he had never purchased a 1997 Dodge Intrepid. The Plaintiff was promised that the matter would be corrected. The Plaintiff relied upon the representation but discovered that said representation was false.
- 12. On or about July 27, 1998, Daimler Chrysler Service North America LLC extended a loan in the amount of \$18,100.00, account number 56143850 for the purchase of an automobile (Dodge Intrepid) to an individual using

the alias Hubert Jones and his social security number and credit worthiness. Upon discovery, the Plaintiff notified the Finance Company that the account was not his and was promised that the matter would be corrected. The Plaintiff relied upon the representation but discovered that said representation was false.

13. On or about July 27, 1998, Cornelius Jenkins assisted David Jones in purchasing the subject vehicle by incurring credit in the name of Hubert Jones without his knowledge or consent. Jenkins did so for his own economic benefit, knowing and disregarding the fact that the individual buying the car was not Hubert Jones and that the transaction was without the consent of Hubert Jones.

COUNT I: CONVERSION, ISSUING A FALSE FINANCIAL STATEMENT, IMPERSONATION

- 14. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 15. On or about July 27, 1998, all Defendants converted the social security number and credit worthiness of Plaintiff.
- 16. Defendant, David Jones, knowingly made a written instrument which purported to describe his financial condition or his financial ability, which was inaccurate, while knowing it was inaccurate and in fact while representing himself to be another individual, the Plaintiff, Hubert Jones.
- 17. The other named Defendants aided and abetted in this criminal behavior by negligently failing to inquire as to the accuracy of the information provided by the individual assuming the Plaintiff's social security number

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- and credit worthiness. The named Defendants failed to ask for proper identification or social security card.
- 18 The Defendant, David Jones, assumed a false identity, that of the Plaintiff, Hubert Jones, with the intent of gaining an economic benefit for himself and to injure or defraud another.
- 19. As a result of the false financial statements, Plaintiff Hubert Jones was harmed in that his credit worthiness was destroyed, collection efforts began against him, a lawsuit was filed against him in Dale County, Alabama bearing the case no.:DV04-241, he was caused to suffer severe mental distress, and was denied credit applied for rightfully, and was embarrassed, humiliated and suffered damage to his reputation.
- 20. Plaintiff claims punitive damages of the Defendants because of the Defendants' willful and oppressive neglect.

WHEREFORE, Plaintiff demands judgment against Defendants in the sum of Five Hundred Thousand Dollars (\$500,000.00), attorneys fees, costs and such other relief as the Court may deem proper.

COUNT II: OUTRAGE

- 21. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 22 Since Plaintiff's discovery of the entries on his credit bureau report,

Defendants have recklessly caused Plaintiff to suffer emotional distress by failing and refusing to correct the credit bureau report entries

- 23. Defendants, said actions toward the Plaintiff are so outrageous in character, and so extreme in degree as to go beyond all possible bounds of decency, and are atrocious and utterly intolerable in a civilized society.
- 24. The emotional distress that Defendants have caused the Plaintiff to suffer was so severe that no reasonable person could be expected to endure it.
- 25. The Plaintiff claims punitive damages of the Defendants.

WHEREFORE, Plaintiff demands judgment against all Defendants in the sum of Five Hundred Thousand Dollars (\$500,000.00), attorneys fees, plus costs.

COUNT III: FRAUD

- 26. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 27. This action is brought pursuant to the Code of Alabama, 1975, 6-5-100 and 6-5-101.
- 28. Defendant, David Jones, represented himself to be Hubert Jones and has represented his social security number to be 416-48-5815.

- 29. Said representations were false and Defendants knew or should have known they were false, and were made intending to obtain credit for the purchase of the vehicle contrary to the rights of the plaintiff. Defendants had a duty to insure the identity of their customer and failed and refused to do so.
- 30.. As a proximate result of said fraud, the Plaintiff was caused to suffer the following damages: his credit worthiness was destroyed, a lawsuit was brought against him by Daimler Chrysler Service North America LLC, he was caused to suffer severe mental distress, and was denied credit applied for rightfully.
 - 31. Plaintiff claims punitive damages of the Defendants David Jones,
 Defendant Dealer, and Fictitious Parties A-Z because of the intentional or
 gross and reckless nature of the fraud.

WHEREFORE, Plaintiff demands Judgment against all of the Defendants in the sum of Five Hundred Thousand Dollars (\$500,000.00), attorneys fees, costs and such other amounts as the Court may deem proper.

COUNT IV: INVASION OF PRIVACY

- 32. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 33. On or about July 27, 1998 and continuously since that date, Defendants, invaded the Plaintiff's privacy by initiating and performing a credit search upon the Plaintiff's credit history or allowing such a credit inquiry to be performed based upon Plaintiff's social security number.
- 34. On or about July 27, 1998 and since that date, the Defendant David Jones wrongfully appropriated or exploited the Plaintiff's personality in that he impersonated the Plaintiff for purposes of obtaining credit and thereby invaded the Plaintiff's privacy. Defendant Dealer and Fictitious Parties A-Z assisted in the exploitation when they negligently failed to insure the accuracy of Defendant, David Jones' representations and identity.
- 35. On or about July 27, 1998, and continuously since that date, the Defendants wrongfully intruded into the Plaintiff's private activities so as to outrage or cause mental suffering, shame or humiliation to a person of ordinary sensibilities in that Defendant Jones impersonated Plaintiff for purposes of obtaining credit, failed and refused to pay the obligations incurred in the Plaintiff's name and caused Plaintiff's credit worthiness to be damaged. Defendants initiated credit inquires to the credit bureaus causing notations to be made on Plaintiff's file resulting in a decreased rating.
- 36. The Plaintiff as the proximate consequence of the said invasion of

Plaintiff's privacy was caused to suffer the following injuries and damages: shame, humiliation, embarrassment, damage to reputation, and gain to the Defendants, from unlawful exploitation of Plaintiff's likeness.

37. Plaintiff claims punitive damages of the Defendants because of the gross and oppressive and willful nature of the Defendants' conduct.

WHEREFORE, Plaintiff demands judgment against Defendants in the sum of Five Hundred Thousand Dollars (\$500,000.00), attorneys fees, costs, and such other relief as the Court may deem proper.

COUNT V: NEGLIGENCE

- 38. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 39. On or about July 27, 1998 and subsequent to that date, the Plaintiff was injured as to the proximate result and cause of Defendant, David Jones impersonating Plaintiff for the purposes of obtaining credit in his name and Defendant Dealer's failure to confirm the identity of the Defendant Jones.
- 40. All Defendants were negligent in that, although they had a duty to insure the identity of the individual applying for credit, they failed and refused to ask for proper identification, issued credit to Defendant, David Jones, in Plaintiff's name and under his social security number; and instigated collection efforts when Defendant, David Jones, failed and refused to pay the credit obligations resulting in negative credit reports being issued regarding the Plaintiff, credit being denied the Plaintiff, and the Plaintiff suffering severe emotional distress, embarrassment, humiliation, and damage to his reputation in the community.
 - 41. All of these damages were the proximate result of the Defendants' negligence.

WHEREFORE, Plaintiff demands judgment against all Defendants in the sum of Five Hundred Thousand Dollars (\$500,000.00), attorney's fees, costs, and such other relief as the Court may deem proper.

COUNT VI: FAIR CREDIT REPORTING ACT VIOLATION

- 42. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 43. This action is brought pursuant to the Fair Credit Reporting Act, 15 U.S.C. § 1681 et. seq.
 - 44. Jurisdiction is vested in this court pursuant to 15 U.S.C.§1681p.
- 44. Defendant Credit Bureaus are consumer reporting agencies as that term is defined by 15 U.S.C. §1681a(f).
- 45. On or about the 30th day of March, 2006, Plaintiff applied for credit with MBNA Mastercard for family purposes. To investigate said application, a consumer credit report was sought and obtained by MBNA from Defendants.
- 46. On or about the 30th day of March, 2006, the Defendants issued a consumer credit report of and concerning Plaintiff to MBNA in which Defendants said of the Plaintiff defamatory information.
- 47. Said report was false and Defendants had previously been notified it was false and demand was made on Defendants to correct the erroneous information and Defendants failed and refused to do so.
- 48. Said report contained said false information because Defendant

 DaimlerChrysler negligently and willfully failed to follow reasonable procedures to assure the maximum possible accuracy of the information which Defendants reported relating to Plaintiff in violation of 15 U.S.C. §1681e(b).

- 49. Plaintiff was damaged by the Defendants' said negligence or willful misconduct in that he was denied credit, suffered loss to his credit reputation, suffered emotional distress, economic distress and other incidental costs and damages.
- 50. Pursuant to 15 U.S.C. §1681o Plaintiff claims attorneys fees of the Defendants and pursuant to 15 U.S.C. §1681n Plaintiff claims punitive damages and attorneys fees of the Defendants.

Wherefore, Plaintiff demands judgement against Defendant in the sum of Five Hundred Thousand (\$500,000.00) Dollars plus attorneys fees and costs.

COUNT VII: LIBEL, SLANDER, AND DEFAMATION

- 51. Plaintiff restates and realleges all previous paragraphs as if set out herein in full.
- 52. Defendant DaimlerChrysler published false, libelous and defamatory statements of and concerning Plaintiff, to-wit: reported to local credit bureaus that Plaintiff was delinquent or in default on his accounts with their company or caused to be reported incorrect defamatory information to their prospective creditors of the Plaintiff when they sought information from credit bureaus for approval of credit. Upon being notified of the error, Defendant DaimlerChrysler delayed in correcting or refused to correct the error resulting in Plaintiff suffering damage to his credit worthiness, being refused credit, and suffering mental distress, being embarrassed, humiliated and suffering damage to his reputation and credibility. Defendant Credit Bureaus were notified that they were reporting erroneous derogatory, defamatory information to potential creditors of the Plaintiff but failed and refused to correct the error causing damage to the Plaintiff.
- 53. The Defendant DaimlerChrysler knew or should have known that the report issued to the credit bureaus was false, or when the Defendant DaimlerChrysler published

the statement it was with reckless and gross disregard as to whether said statement was true or false. Defendant Credit Bureaus knew or should have known that the reports they issued were false, or when they published the reports it was with reckless and gross disregard as to whether said publication was true or false.

54. Defendant DaimlerChrysler after having been notified by Plaintiff that they had in error reported delinquent credit to the credit bureau continued to pursue collection activity and failed and refused to correct the credit bureau reports. Defendant Credit Bureaus in spite of being notified of their error continued to publish said derogatory reports.

Wherefore, Plaintiff demands judgment against Defendants in the sum of Five Hundred Thousand Dollars(\$500,000.00), attorneys fees, costs, and such other relief as the Court may deem proper.

Respectfully submitted this the 21st day of July,2005.

_/s/ Donna C. Crooks Donna C. Crooks Attorney for Plaintiff P.O. Drawer 65 Daleville, AL 36322 (334) 598-9534

Plaintiff Demands trial by jury.

/s/ Donna C. Crooks OF COUNSEL

CERTIFICATE OF SERVICE

I do hereby certify that I have served a copy of the foregoing upon counsel of record as shown below by placing a copy of same, postage prepaid, in the United States Mail this the 21st day of July, 2006.

David Jones 6870 103 St. Apt. 210 Jacksonville, FL 32210

Patrick Norris Counsel for Mike Shad Chrysler P/J/E McDaniel, Bains & Norris, P.C. 2 Metroplex Dr., Suite 504 Birmingham, AL 35209

Equifax Information Services, LLC P.O. Box 105069 Atlanta, GA 30348

Transunion P.O. Box 1000 Chester, PA 19022

Experian P.O. Box 9530 Allen, TX 75013 Cornelius Jenkins 1265 McGirts Creek Dr. W. Jacksonville, FL 32221 or c/o Nimnicht Chevrolet 1550 Cassat Ave. Jacksonville, FL 32210

/s/ Donna C. Crooks OF COUNSEL